

Utilities & Housing

Information may change please refer to the websites.

Information was from PG&E, City of Fresno, and State of California

PG&E - Offering flexible payment plans

- Refer to the PG&E website for more information
- https://www.pge.com/en_US/about-pge/company-information/protective-protocols/covid19-protections.page?WT.mc_id=Vanity_covid19consumerprotections

City of Fresno Dept. of Utilities –

- To better serve our customers who are financially impacted by the COVID-19 emergency, the City of Fresno has suspended water shut offs for non-payment of utility bills. The City is still wanting residents to pay as much as they can still. Once the City announces its return to normal business and the Shelter-in-Place order is lifted, customers should contact Utility, Billing and Collections staff at [\(559\) 621-6888](tel:5596216888) to discuss payment plan options for delinquent balances on their utility account

Housing and homelessness

Information by the State of California

<https://covid19.ca.gov/housing-and-homelessness/>

Late on Rent or Mortgage

You cannot be evicted before February 1, 2021 if you owe rent due to a coronavirus-related hardship between March 4 – January 20, 2021. You must provide a declaration of hardship demonstrating your inability to pay. If you are unable to pay your rent due to a coronavirus-related hardship between September 1, 2020 – January 31, 2021, you must also pay at least 25 percent of the rent due to avoid eviction. Visit our <https://covid19.ca.gov/housing-and-homelessness/> page to learn what your declaration should include.

Rent is still due and evictions can still occur. There may be additional local protections against eviction. Check with your county or city to find out. Renters in California who cannot pay their rent because of COVID-19-related hardships and should https://www.bcsb.ca.gov/coronavirus19/stabilization_act_guidance.pdf. Visit <https://landlordtenant.dre.ca.gov/> for more information.

Mortgage relief

Foreclosure protection is available through the federal Coronavirus Aid, Relief and Economic Security (CARES) Act for homeowners or small landlords who have federally-backed mortgages.

Those who do not have federally-backed loans can contact their loan servicers to request forbearance. Your lender must provide detailed reasons if they deny your forbearance request. You can contest a denial.

Find more mortgage help and how to get it on our <https://covid19.ca.gov/housing-and-homelessness/#top> page.